



**CITIZENS ADVICE GOSPORT IS INCREASING ITS SERVICES WITHIN GOSPORT AND NEEDS AN
EXPERIENCED DEBT OUTREACH SUPPORT WORKER**

Hours: 18.75 per week (0.5 FTE) Monday – Friday

Flexible to the needs of the service

Location: Gosport

Salary: £19,000 to £23,000 FTE + Pension Scheme + Employee Assistance Programme

Citizens Advice Gosport is looking to appoint a highly motivated and experienced Debt Outreach Support Worker for a new project tailored to the needs of veterans and emergency services personnel.

This is a new and innovative three year funded project to provide face to face specialist debt advice and a mixture of money guidance, welfare benefits and housing advice to veterans and emergency services personnel, some of whom have life changing injuries. A sense of humour is essential for this post, as is the ability to be approachable, adaptable, engaging and professional at all times. This is a highly motivated and challenging role; therefore an element of emotional resilience is needed.

This role will require the caseworker's attendance at various outreaches throughout Gosport Town Centre where interview rooms could be on the first floor accessed by stairs.

This is a unique role requiring a flexible, experienced and dedicated caseworker. You will be an excellent communicator who is able to develop positive relationships with clients, families, agencies and other relevant professionals maintaining professional boundaries at all times. .

The successful candidate will start as soon as possible and be required to work at various outreaches throughout Gosport Town Centre, based at our offices at Martin Snape House, Gosport. Our offices are situated in the Town Centre within walking distance of Portsmouth Harbour and the Bus Station.

The successful candidate will be able to:

- Deliver 1:1 money advice for armed forces veterans and emergency service personnel
- Identify and provide advice on other issues such as Housing, Benefits and Employment
- Remain engaging yet professional at all times
- Work with and maintain relationships with other agencies
- Must be able to travel for training, including overnight stay

See job description in the application pack for full details.

If you feel this role is for you and would like to be part of this exciting new project from the start then please either call or email Ame on 02392 604605 or send an email to admin@gosportcab.cabnet.org.uk for an application pack.

Closing Date: **Friday 10th August 2018**

Closing Time: **15:00**

Interview Date: **Friday 17th August 2018**